

Customer Satisfaction Survey

Your feedback is important! The following questions are part of our on-going effort to improve customer satisfaction. We kindly ask you to evaluate the level of services provided. The estimated time for completion is 5 minutes. A comment section for each question has been provided for your convenience, but is not required.

Rank Your Answer

1 ----- 2 ----- 3 ----- 4 ----- 5
from **Poor** → Partially satisfied → to **Excellent**

	Rating
Are you satisfied with quality of services provided?	5
<i>Comment: Yes very satisfied, it is a pleasure to deal with you</i>	
Is SixSigmaOnline.ru dedicated to improving quality of services and exceeding your expectations?	5
<i>Comment: Definitely, the quality of services is very good and the additional work you carry out for example translating and creating Russian content is great</i>	
Is SixSigmaOnline.ru team responsive to your requests and active in their fulfillment?	5
<i>Comment: Yes you react very quickly to requests we make</i>	
In relation to other partners, what is your overall satisfaction with quality of services provided?	5
<i>Comment:</i>	
Does SixSigmaOnline.ru meet your service requirements?	5
<i>Comment: Yes very satisfied, it is a pleasure to deal with you. We have an excellent click through return from your site</i>	
Does SixSigmaOnline.ru provide competitive pricing?	5
<i>Comment: The pricing is extremely competitive and represents good value for us</i>	
Does SixSigmaOnline.ru provide a good value for the products and services they provide?	5
<i>Comment: Yes very satisfied, it is a pleasure to deal with you</i>	
In relation to other partners, what is your overall satisfaction with pricing and value provided?	5
<i>Comment:</i>	
Is SixSigmaOnline.ru and it's team committed to the success of your company?	5
<i>Comment: Yes, you understand our products and their uses and the response from you is excellent</i>	
Would you recommend SixSigmaOnline.ru and it's team as good partner?	5
<i>Comment: Definitely, dealing with you is a pleasure</i>	
What need to be improved and what are strength of SixSigmaOnline.ru and it's team (optional)?	
Use this field for any other feedback and or comments if required: Thank you Konstantyn for yor great service, quick response, understanding of our products, services and customers	

Date completed: 29.09.2014

Customer: Minitab Ltd

Customer representative: C. Compton